Catch-All Setting let's officials in New London skirt responsibilities Inbox

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Dear Ficticious Email Recipient @ci.new-london.ct.com

How the NL hack for avoiding responsibility for receiving emails works:

Let's assume that a New London resident and property tax payer emails the Mayor or any Council Member using the CORRECT address, and the message describes let's presume, a dangerous set of conditions that make a home unsafe and ready to fail structurally. With the "Catch All" setting on at the City's email server (which is, from my 16 years of experience working as a web developer, unheard of) you now have a situation because this "Catch All" Setting is on, where any official from the Mayor to a Council Member, can IGNORE this email and dismiss it with no

response - EVEN IF THE HOME IN QUESTION SHOULD COLLAPSE CAUSING DEATH(S)-

How? It is simple: With the classic "Catch-All" setting enabled on the City's email server, officials are preventing residents who send emails from ever getting a "Bounce back" or "NOT FOUND" message when the email is wrong, outdated or has a typo before the @ symbol, i.e. the made up address:

anythingyouwant2imagine@ci.new-london.ct.us -Notice nothing comes back to your inbox alerting you to the simple fact that this is not a valid email at the domain you sent it to. WHY enable this catch-all setting?

Because when the home collapses or anything goes wrong that officials have been asked to fix on time, any official with an email address @ the city email server: ci.new-london.ct.us can:
-> AVOID RESPONSIBILITY FOR ADDRESSING/ACTING ON THE CONTENT OF AN EMAIL
FROM THEIR RESIDENTS, here is why:

1. The resident can now be told, thanks to enabling the catch-all setting, that he/she must have used an
   "old" email address for the official so it was never received
2. The resident is now at a loss when they find out a moment later that incorrect emails don't bounce
   back or let the sender know that no one at the New London web server received it. Wow... try to prove that the official did receive this... you can't because resident would have no way of knowing whether their email went through or not lol. This is why scams exclusively use the catch-all. There is no absolutely valid purpose other than:

    1. Avoiding responsibility for receiving/reading emails.
    2. Any task or problem emailed can be treated as "not received

3. Having our public government's server's catch-all setting enabled is explained by two security groups who looked at these settings and server conditions as "...what you would use and how you would use it if you were running an online scam"